

Product Security Notice

This product supports data protection measures to comply with cyber security requirements. This requires you to enter a PIN (Personal Identification Number) for Product access.

Security Guidelines for a PIN:

- Do not share a PIN.
- Do not use a PIN that might be easily guessed (Example: 1111, 1234, 2468, 2580).
- Do change a PIN if you suspect a security breach.

Create or Set a PIN

The first time you turn on the Product, the Product prompts you to set a PIN. You must use the PIN to unlock the Product for each use.

To set a PIN:

1. Follow the on-screen instructions to set a 4 digit to 6 digit PIN. Remember the PIN. Without the PIN, you must use Factory Reset to reset the Product to the default settings. See [Factory Reset](#).
2. Select **Next**.
3. Enter the PIN again to confirm.
4. Select **Done**.
5. If the PINs do not match, the Product shows an error message. Select **Ok** to return to the Set PIN screen.
6. If the PINs do match, the Product shows a success message. Select **Ok** to use the Product.

Use the PIN

The Product prompts for the PIN each time you start the Product. When prompted:

1. Enter the PIN.
2. Select **Done**.

If the PIN is correct, the Product opens the default screen.

If the PIN is incorrect, the Product shows an error message.

- Select **Ok** to return to the ENTER PIN screen to try again.
- Or,
- For each third incorrect attempt, select **Ok** to wait 1 minute before the ENTER PIN screen opens to try again.

Change the PIN

If you know the PIN, you can set a new PIN and not delete data. If you do not know the PIN, you must use Factory Reset to reset the Product to the default settings. See [Factory Reset](#).

To change a known PIN when the Product is on and unlocked:

1. Select the appropriate path for your product.
 - **Settings > Advanced > Change PIN.**
 - **Settings > Factory Settings > Change PIN.**
 -  > **Change PIN.**
 -  >  > **Change PIN.**
2. Enter the known PIN.
3. Select **Next**.
4. If the PIN is incorrect, the Product shows an error message. Select **Ok** to return to the Change PIN screen.
5. If the PIN is correct, the Set PIN screen shows to allow you to set a new PIN. See [Create or Set a PIN](#).

Factory Reset

Caution

Without the PIN, you must use Factory Reset to reset the Product to the default settings. Factory Reset deletes all the images and the user settings stored in the Product.

With the Product on and locked, on the Enter PIN screen:

1. Select **Factory Reset**.

The Product prompts to continue.

2. Select **Yes**.

The Product deletes all stored data and restores factory default settings. To set a new PIN see [Create or Set a PIN](#).

Security Log

The Product saves a security log of actions that may affect privacy protection. To view the security log, go to **Settings**  > **Security Log**. For a thermal imager with a radio: To delete the information in the security log, use Factory Reset. See [Factory Reset](#).